

To Install 90-day license for the Mestrenova Software

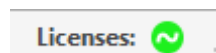
1 Required software, apps and license files

- 1) Download eduVPN software from this link <https://www.eduvpn.org/>
- 2) Download Mestrenova software from this link <https://mestrelab.com/download/mnova/>
- 3) Download the license file from this link: “needed_file_for_MNova.zip” from this link http://www.nmragenda-leiden.nl/static/Instruction_Videos_Manuals/needed_file_for_MNova.zip

2 Steps to install license

2.1 First time users:

- 1) Install eduVPN software as per your Operating system
- 2) Use your username credentials from university to login to make sure the app is authenticated
 - a. For students use your account with s-number credentials
 - b. For staff use your login credentials
- 3) In case of problems, please check trouble shooting section (section-3)
- 4) After successful login on eduVPN
- 5) Unzip the “needed_file_for_MNova.zip” and make sure “File.lic” is ready and reachable path
- 6) Open the Mestrenova software and use this File.lic to install the license
- 7) Click Accept and Ok
- 8) Close the Mestrenova Program
- 9) Open the Mestrenova Program
- 10) It should work perfectly
- 11) Especially with a green icon on the right bottom of the program



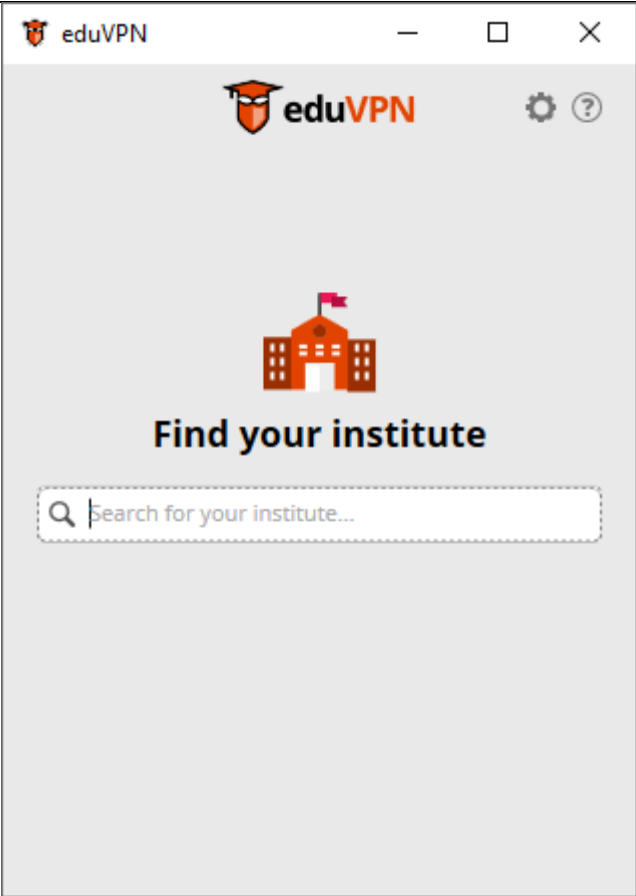
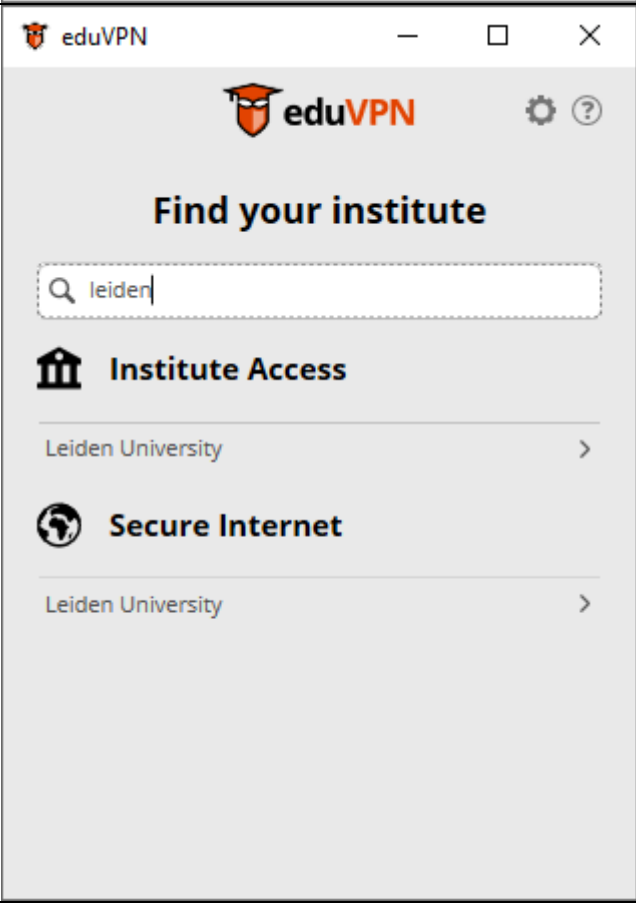
2.2 Users after 90-days

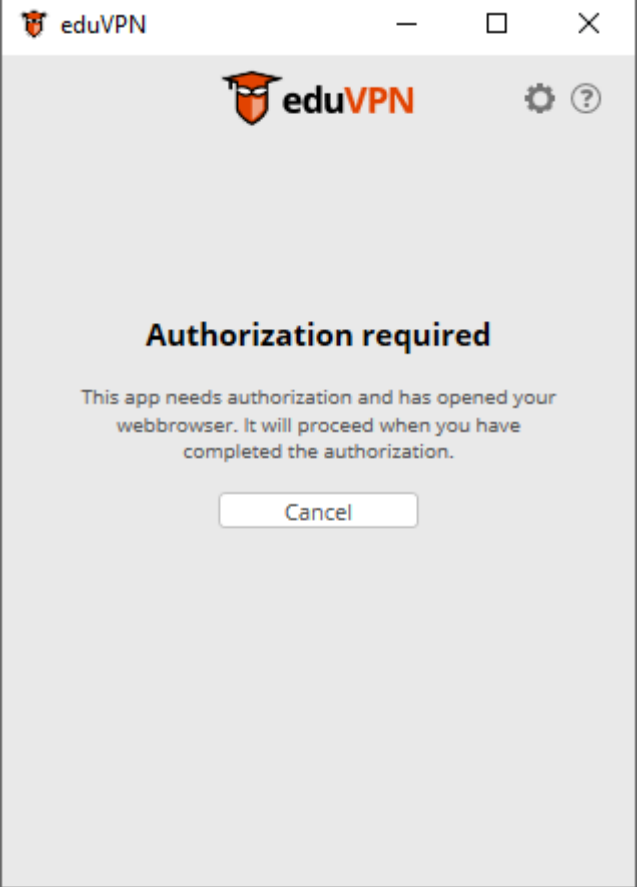
- 1) Login to eduVPN app and give authorization or authenticate it
- 2) It should again work for another 90-days
- 3) Every 90 days the user must log into eduVPN and authorize it to have Mestrenova working all time

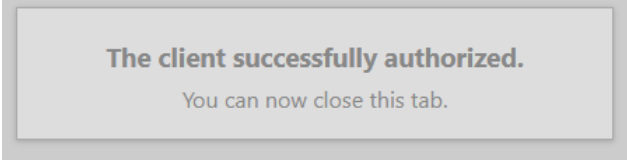
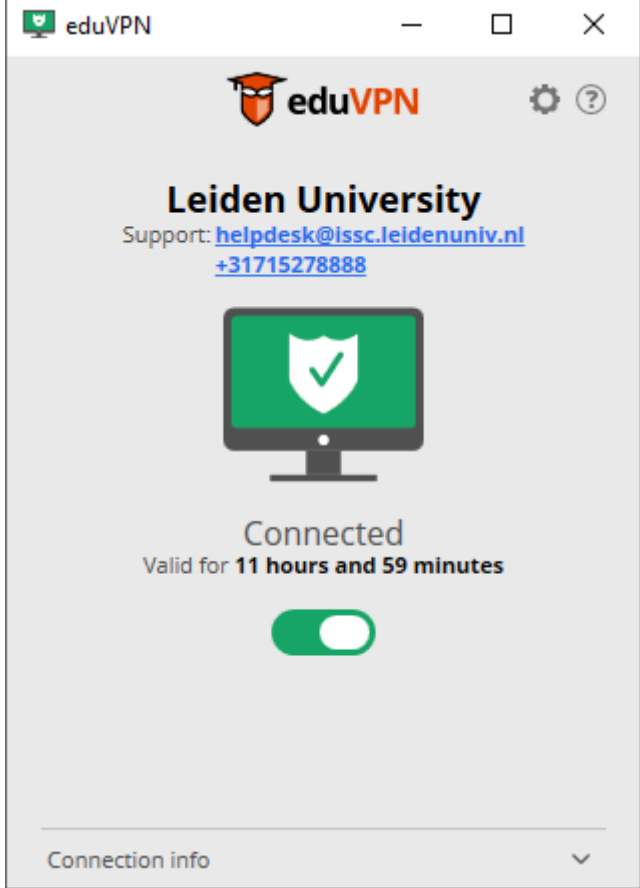
3 eduVPN logging in/out steps

3.1 Steps for logging in eduVPN

Detailed steps for Installing the eduVPN and authenticating it is given below

Step-1	
Step-2	

Step-3	
Step-4	Applicatie toestaan Een applicatie probeert een VPN-verbinding op te zetten. Sta dit alleen toe als je probeert een VPN-verbinding op te zetten met deze applicatie!  eduVPN for Windows Toestaan > Waarom is dit nodig?

Step-5	
Step-6	

3.2 Steps for logging out eduVPN

- 1) Disconnect eduVPN
- 2) There would be a small left arrow on the left of the eduVPN app
- 3) Click that icon (go back)
- 4) Universiteit Leiden or Leiden University would be displayed
- 5) Right click on top of that and click "Forget"
- 6) Find out what is your default browser (Chrome, Firefox, Edge, Safari) and accordingly remove the cache in browser settings

4 Trouble shooting

4.1 Case-1: eduVPN is logged in but still doesn't work

The order of performing steps is important. The right order is the following

- 1) eduVPN logging in (first)
- 2) Opening Mestrenova (second)

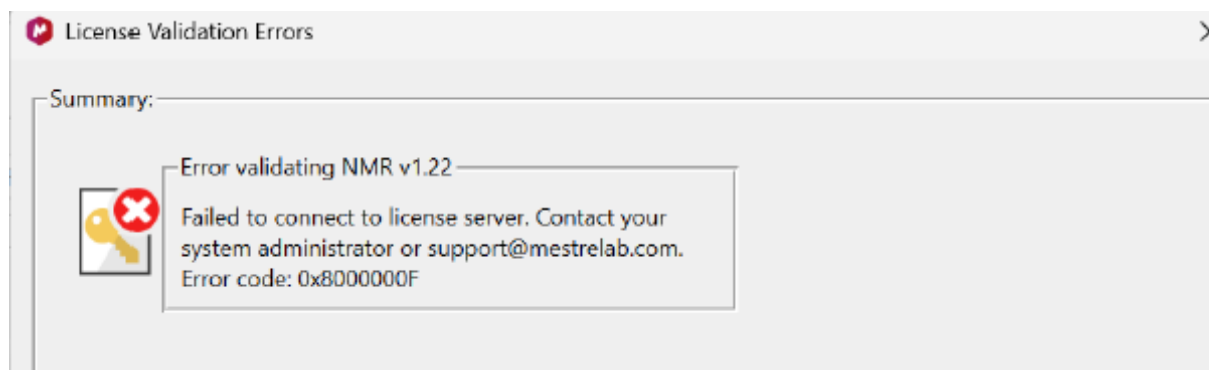
If the order is interchanged like this

- 1) Opening Mestrenova (first)
- 2) eduVPN logging in (second)

It doesn't work

4.2 Case-2: eduVPN is logged in and still getting the following error

The error code 0x8000000F indicates that Mnova is unable to connect to the Leiden University license server.



4.2.1 Please do the following:

- 1) Open Windows PowerShell
- 2) Type the following command in that window
- 3) Test-NetConnection -ComputerName lmestrenova02.vuw.leidenuniv.nl -Port 15500
 - a. Look for the output

```
PS C:\Users\ [redacted] test-netconnection -ComputerName lmestrenova02.vuw.leidenuniv.nl -port 15500
WARNING: TCP connect to (172.18.1.180 : 15500) failed

ComputerName      : lmestrenova02.vuw.leidenuniv.nl
RemoteAddress     : 172.18.1.180
RemotePort        : 15500
InterfaceAlias    : OpenVPN Wintun
SourceAddress     : 145.138.224.81
PingSucceeded     : True
PingReplyDetails (RTT) : 7 ms
TcpTestSucceeded  : False
```

- b. If it shows up like this, then your account is having problem and report it to ISSC and send across an cc email to k.b.sai.sankar.gupta@lic.leidenuniv.nl

5 Tips on installing Chem Draw

While registering in <https://connect.revvitysignals.com/sitesubscription/Gallery.aspx>, use gmail account and not account with s-number.